

KONGU ARTS AND SCIENCE COLLEGE

(An Autonomous Institution, Affiliated to Bharathiar University, Coimbatore)

ERODE-638107

DEPARTMENT OF CORPORATE SECRETARYSHIP WITH CA AND PROFESSIONAL ACCOUNTING

VALUE ADDED COURSE-SYLLABUS 17VCOCL -CONSUMER LAWS PAPER-I - CONSUMER PROTECTION LAWS

Course Objective: To enable the students to understand law procedure about consumer protection.

UNIT I 4 Hours Origin - Growth - History of consumer movement - UNO Guidelines for consumer protection. Consumer International - Declaration of Basic Consumer Rights- World consumer rights day National consumer protection day. Definition and meaning of the Basic Rights UNIT II 4 Hours Consumer - Consumer awareness - Consumer Exploitations - Factors Causing Exploitation of Consumers- Responsibilities of Consumer - Standards of goods and services- Establishment of consumer voluntary organisations - Citizen Consumer Clubs- List of consumer Organization Functions Performed by Consumer Organizations and Non-government Organizations - Role of NGO in Consumer protection - Role of Central and State Ministries of Consumer Protection. UNIT III 4 Hours Food safety - Food adulteration - Impact - Poisonous or deleterious substances - Economic adulteration - Microbiological contamination - FSSAI- Department of Legal metrology- Standards of weights and Measures - Specification of Standard Units - Mechanism for Maintenance of Standards Information to be printed on a package - Offences and Punishments. Misleading Advertisements ASCI. **UNIT IV** 4 Hours Authorities under consumer protection Act - District forum - Powers of District forum, State Commission - National commission - Councils - Central, State, District Councils. Consumer courts -Tribunals. **UNIT V** 4 Hours Consumer Grievances - Redressal mechanism - Consumer Disputes Redressal Agencies Procedure for filing a complaint - Time limit for lodging complaint - remedies for consumers Provisions relating to Appeal – Some important citations. **Total Hours** 20 Hours

BOOKS FOR REFERENCE:

- 1. ICSI Study Material, Economic and Labour Laws.
- 2 .R.Balasubramanian, Consumer Protection.

Course Outcome: On Completion of this course, the students will be able to

> Remember the consumer awareness in various fields.

Learn a deep understanding of protection of consumer.

Understand consumer rights and implement in everyday's activities.

PRINCIPAL

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(AUTONOMOUS)

NANJANAPURAM, ERODE - 638 107.



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VALUE ADDED COURSE-SYLLABUS

17VCOCL -CONSUMER LAWS PAPER -II RIGHT TO INFORMATION ACT, 2005.

Course Objective: To enable the students to understand the rights regarding all fundamental rights.

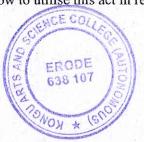
	Total Hours	20 Hours
make rules by make rules b	of Act– Protection of Action taken in good faith – Monitoring and reportive appropriate government - Appropriate Government to prepare programmy appropriate Government - Power to make rules by competent authority to remove difficulties - Repeal.	nes - Power 1
UNIT V	of Act. Protection of Action token in good faith. Manitoring and reports	4 Hours
	urisdiction of central/State Information Commission – Appeals - Second Third party Information.	/Final Appea
UNIT IV		4 Hours
	formation Commission —Obtaining information — Procedure — Inspection emoval of State Chief Information Commissioner.	of Records
UNIT III		4 Hours
Publication o	f Facts about policies and Decision – Public Authority.	
	Information Commission – Proactive information – Dissemination of I	
UNIT II		4 Hours
	ormation Act – History of Right to information Act – Right to Information of public authorities.	mation unde
	di Ad III C Di Ida i C C Ad Di Ida I C	4 Hours
	ormation Act— History of Right to information Act — Right to Information and publication of multiple authorities	

BOOKS FOR REFERENCE:

- 1. ICSI Study Material, Economic and Labour Laws.
- 2 .R.Balasubramanian, Consumer Protection.

Course Outcome: On Completion of this course, the students will be able to

- > Understand all the fundamental rights of RTI
- Learn full information about RTI.
- > Know how to utilise this act in real life situations when needed.



Dr. N. RAMAN
PRINCIPAL
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(AUTONOMOUS)
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