



KONGU ARTS AND SCIENCE COLLEGE

(An Autonomous Institution, Affiliated to Bharathiar University, Coimbatore)

ERODE-638107

DEPARTMENT OF CORPORATE SECRETARYSHIP WITH CA AND PROFESSIONAL ACCOUNTING

VALUE ADDED COURSE-SYLLABUS

17VCOCL-CONSUMER LAWS PAPER-I - CONSUMER PROTECTION LAWS

Course Objective: To enable the students to understand law procedure about consumer protection.

UNIT I		4 Hours
Origin – Growth - History of consumer movement – UNO Guidelines for consumer protection. Consumer International - Declaration of Basic Consumer Rights– World consumer rights day – National consumer protection day. Definition and meaning of the Basic Rights		
UNIT II		4 Hours
Consumer - Consumer awareness – Consumer Exploitations – Factors Causing Exploitation of Consumers- Responsibilities of Consumer - Standards of goods and services- Establishment of consumer voluntary organisations – Citizen Consumer Clubs- List of consumer Organization - Functions Performed by Consumer Organizations and Non-government Organizations – Role of NGO in Consumer protection – Role of Central and State Ministries of Consumer Protection.		
UNIT III		4 Hours
Food safety – Food adulteration –Impact - Poisonous or deleterious substances – Economic adulteration –Microbiological contamination - FSSAI- Department of Legal metrology- Standards of weights and Measures – Specification of Standard Units - Mechanism for Maintenance of Standards – Information to be printed on a package - Offences and Punishments. Misleading Advertisements - ASCI.		
UNIT IV		4 Hours
Authorities under consumer protection Act – District forum – Powers of District forum, State Commission - National commission – Councils – Central, State, District Councils. Consumer courts – Tribunals.		
UNIT V		4 Hours
Consumer Grievances – Redressal mechanism – Consumer Disputes Redressal Agencies – Procedure for filing a complaint – Time limit for lodging complaint – remedies for consumers – Provisions relating to Appeal – Some important citations.		
Total Hours		20 Hours


BOOKS FOR REFERENCE:

1. ICSI Study Material, Economic and Labour Laws.

2. R. Balasubramanian, Consumer Protection.

Course Outcome: On Completion of this course, the students will be able to

- Remember the consumer awareness in various fields.
- Learn a deep understanding of protection of consumer.
- Understand consumer rights and implement in everyday's activities.


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VALUE ADDED COURSE-SYLLABUS

17VCOCL –CONSUMER LAWS PAPER –II RIGHT TO INFORMATION ACT, 2005.

Course Objective: To enable the students to understand the rights regarding all fundamental rights.

UNIT I		4 Hours
Right to information Act- History of Right to information Act – Right to Information under Constitution and obligation of public authorities.		
UNIT II		4 Hours
The Central Information Commission – Proactive information – Dissemination of Information – Publication of Facts about policies and Decision – Public Authority.		
UNIT III		4 Hours
The State Information Commission –Obtaining information – Procedure – Inspection of Records – time limit -Removal of State Chief Information Commissioner.		
UNIT IV		4 Hours
Powers and Jurisdiction of central/State Information Commission – Appeals - Second /Final Appeal – Penalties – Third party Information.		
UNIT V		4 Hours
Applicability of Act- Protection of Action taken in good faith – Monitoring and reporting – Power to make rules by appropriate government - Appropriate Government to prepare programmes - Power to make rules by appropriate Government - Power to make rules by competent authority - Laying of rules - Power to remove difficulties - Repeal.		
Total Hours		20 Hours


BOOKS FOR REFERENCE:

1. ICSI Study Material, Economic and Labour Laws.
- 2 .R.Balasubramanian, Consumer Protection.

Course Outcome: On Completion of this course, the students will be able to

- Understand all the fundamental rights of RTI
- Learn full information about RTI.
- Know how to utilise this act in real life situations when needed.




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