KONGU ARTS AND SCIENCE COLLEGE (AUTONOMOUS) NANJANAPURAM, ERODE – 638 107



KASC ACADEMY OF EXCELLENCE

Academic Year 2018 - 2019

DEPARTMENT OF TRAINING AND PLACEMENT CELL

Offers

VALUE ADDED COURSE ON

GLOBAL BUSINESS FOUNDATION SKILLS

(GBFS)

Infosys BPM

COURSE CONTENT

BPM Industry Awareness
Business Communication
Customer Management
PC & Data Skills
Corporate Etiquette

Course Duration

50 Hours (Theory)

Eligibility

All Final Year UG Students

Course Outcomes:

 Know the Industry awareness, up-skilling to prepare for entry-level job opportunities in the Indian BPM industry.

 Well versed in technological skill (MS-Office, Internet etc.,) Communication skills displaying effective oral and written communication.







Dr. N. RAMAN
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NANJANAPURAM, ERODE - 638 107