

This is to certify that  
**tasneem patel**  
has successfully completed  
**Communication Skills**  
online course offered by TCS iON

Start Date: 12 Oct 2020 | End Date: 02 Nov 2020

**Topics:**

- Importance of Communication
- Process of Communication
- Barriers to Communication
- Non-Verbal Communication
- Verbal Communication
- Effective Communication
- Summary



Head - Learning,  
iON Digital Learning Hub