



Digital Hub
Learn. Share. Collaborate



Cert ID: 71247-2245183-1018
Dated: 09 May 2020

is to certify that
Shilpi S
has successfully completed
Basics of Customer Services
online course offered by ION Digital Hub

Course End Date: 09 May 2020

Topics:

- Method of Communication
- Customer Service & Service Excellence
- Introduction to e-mail writing and operational definitions

(Faculty)