

# QUEUEING MODEL FOR WAITING TIME OF CUSTOMERS IN BANK SECTORS

A project submitted to the Bharathiar University in partial fulfillment of the  
requirements for the award of the degree of

## BACHELOR OF SCIENCE IN MATHEMATICS

Submitted by

Name	Reg. No
NANDHINI.P	18UMAT095
NAVEEN KUMAR.M	18UMAT096
NITHYA.L	18UMAT097
PADMASINI.R	18UMAT098
PAVITHRA.V	18UMAT099

Under the Guidance and Supervision of  
Mr.S.SURESH M.Sc., M.Phil., PGDCA.,

DEPARTMENT OF MATHEMATICS  
DBT STAR COLLEGE SCHEME  
KONGU ARTS AND SCIENCE COLLEGE  
(AUTONOMOUS)



Affiliated to Bharathiar University, Coimbatore  
Approved by UGC & AICTE, New Delhi & Re-accredited by NAAC  
(An ISO 9001:2015 Certified Institution)  
NANJANAPURAM, ERODE - 638 107.

MARCH - 2021

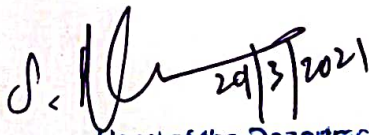
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*Assuring the best*

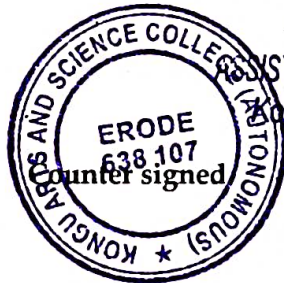
## CERTIFICATE

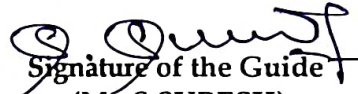
This is to certify that the project entitled, " QUEUEING MODEL FOR WAITING TIME OF CUSTOMERS IN BANK SECTORS " submitted to the Bharathiar University, in partial fulfillment of the requirements for the award of the degree of BACHELOR OF SCIENCE IN MATHEMATICS is a record of work done by NANDHINI.P , NAVEEN KUMAR.M, NITHYA.L , PADMASINI.R and PAVITHRA.V during their period 2018-2021 of our study in the Department of Mathematics, Kongu Arts and Science College(Autonomous), Erode, under my supervision and guidance and the project has not performed the basis for the award of any Degree / Diploma / Associate ship / fellowship or similar title to any candidate of any University.


Place: Erode

Date: 29-03-2021

  
Head of the Department  
~~HEAD OF THE DEPARTMENT~~  
Kongu Arts and Science College  
(Autonomous)  
Erode-638 107

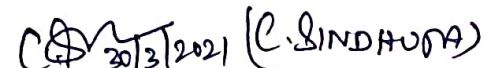


  
Signature of the Guide  
(Mr. S.SURESH)  
ASSISTANT PROFESSOR OF MATHEMATICS  
Kongu Arts and Science College,  
(Autonomous)  
ERODE - 638 107

  
PRINCIPAL,  
PRINCIPAL,  
KONGU ARTS AND SCIENCE COLLEGE  
(AUTONOMOUS)  
NANJANAPURAM, ERODE - 638 107.

Submitted for the End Semester Viva-Voce Examination held on 30.03.2021

  
INTERNAL EXAMINER

  
EXTERNAL EXAMINER