

**A STUDY ON CONSUMER SATISFATION ON JOINSON'S BABY
LOTION PRODUCT WITH SPECIAL PREFERNECE TO ERODE
CITY**

Submitted to Kongu Arts and Science College (Autonomous) in partial fulfillment of
the requirements for the award of the degree of

BACHELOR OF COMMERCE

(Banking & Insurance)

To be awarded by Bharathiar University, Coimbatore

Submitted by
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Under the Guidance of
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(Affiliated to Bharathiar University, Coimbatore)
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March - 2021

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CERTIFICATE

This is to certify that this project report entitled "A STUDY ON CONSUMER SATISFACTION ON JOHNSON'S BABY LOTION PRODUCT WITH SPECIAL REFERENCE TO ERODE CITY" submitted to BHARATHIAR UNIVERSITY in partial fulfillment of the requirements for the award of the **Degree of Bachelor of Commerce (Banking & Insurance)** is a record of original project work done by **SANGEETHA.G** during the period of 2020-2021 of her study in the Department of Commerce at Kongu Arts and Science College (Autonomous), Erode under my supervision and guidance and the project has not formed the basis for the award of Degree / Diploma / Associateship / Fellowship or other similar title to any candidate of any University.



Signature of the Guide



Head of the Department

Submitted for the university Viva –Voce Examination held on 27.03.2021



Internal Examiner



External Examiner

(Dr. S. MAHESKUMAR)