## A STUDY ON CUSTOMERS SATISFACTION TOWARDS USAGE OF BHARAT INTERFACE FOR MONEY (BHIM)

Submitted to Kongu Arts and Science College (Autonomous) in partial fulfillment of the requirements for the award of the degree of

## BACHELOR OF COMMERCE

(Banking & Insurance)

To be awarded by Bharathiar University, Coimbatore

Submitted by BHARATHI.M (Reg.No:18UCBI003)

Under the Guidance of

Ms. R. Devi M.Com., M.Phil., B.Ed.,

Assistant Professor

DEPARTMENT OF COMMERCE



## KONGU ARTS AND SCIENCE COLLEGE (AUTONOMOUS)

(Affiliated to Bharathiar University, Coimbatore)
Nanjanapuram, Erode – 638 107.



March - 2021



## **CERTIFICATE**

This is to certify that this project report entitled "A STUDY ON CUSTOMERS SATISFACTION TOWARDS USAGE OF BHARAT INTERFACE FOR MONEY (BHIM)" submitted to BHARATHIAR UNIVERSITY in partial fulfillment of the requirements for the award of the Degree of Bachelor of Commerce (Banking & Insurance) is a record of original project work done by BHARATHI.M during the period of 2020-2021 of her study in the Department of Commerce at Kongu Arts and Science College (Autonomous), Erode under my supervision and guidance and the project has not formed the basis for the award of Degree / Diploma / Associate ship / Fellowship or other similar title to any candidate of any University.

R. 2. ^ Signature of the Guide

Limbur -**Head of the Department** 

Submitted for the university Viva –Voce Examination held on <u>& 子・0 3・2021</u>

External Examiner

(Dr. S. MAHESKUMAR)