

KONGU ARTS AND SCIENCE COLLEGE (AUTONOMOUS)

ERODE – 638 107

CITIZEN CONSUMER CLUB

Webinar on

Consumer Protection Act

on 12th November 2020

BASIC CONSUMER RIGHTS

1. RIGHT TO SAFETY
2. RIGHT TO INFORMATION
3. RIGHT TO CHOOSE
4. RIGHT TO BE HEARD
5. RIGHT TO SEEK REDRESSAL
6. RIGHT TO CONSUMER EDUCATION
7. RIGHT TO BASIC NEEDS
8. RIGHT TO CLEAN ENVIRONMENT

Importance of SAFETY

- You could have heard some of the following deadly accidents:
- The fire hazard that happened at a Kumbakonam School resulting death on hundreds of school kids.
- The stampede deaths at a Delhi School.

Citizen Consumer Club conducted a Webinar on “Consumer Protection Act” on 12/11/2020 through Google meet. Mr. R.Balasubramanian, District Secretary, Consumer Protection Centre, Erode was the Resource Person. Dr. K.K.A.Alaguappan, Coordinator, Citizen Consumer Club, KASC delivered the welcome address. There were around 75 student volunteers participated. The session was very interactive with the active participation of the students. The Resource Person elaborated about the Consumer Protection Act. Mr. K. Dhiyaneshwaran, Organizing Member of the Club delivered the Vote of thanks. At the end of the session, the Resource Person clarified the students’ doubts regarding various consumer protection laws.

Inadequate enforcement of laws resulted loss of precious life

