Sem.	Course Code	CORE PAPER VI: HUMAN RESOURCE	Total Marks: 100		Hours Per Week	Credit
II	17PBBCT202	MANAGEMENT	CIA: 25	ESE: 75	5	4

Objective: To acquaint students with the techniques and principles to manage human resource of an organisation.

Unit I

Human Resource Management: Concept and Functions - Role, Status and Competencies of HR Manager - HR policies - Evolution of HRM - Emerging Challenges of Human Resource Management - Workforce Diversity, Empowerment, Downsizing, VRS, Work Life Balance.

Unit II

Acquisition of Human Resource: Human Resource Planning - Quantitative and Qualitative Dimensions - Job Analysis - Job Description and Job Specification - Recruitment - Concept and sources - Selection - Concept and Process - Test and Interview - Placement, Induction and Socialization - Retention.

Unit III

Training and Development: Concept and importance - Role Specific and Competency Based Training - Training and Development Methods — Apprenticeship, Understudy, Job Rotation, Vestibule Training, Case Study, Role Playing, Sensitivity Training, In-basket, Management Games, Conferences and Seminars, Coaching and Mentoring, Management Development Programs - Training Process Outsourcing.

Unit IV

Performance Appraisal: Nature, Objectives and Process - Performance Management - Methods of Performance Appraisal - Potential Appraisal - Employee Counselling - Job Changes - Transfers and Promotions - Human Resource Audit. Compensation: Concept and Policies, Base and Supplementary Compensation - Individual, Group and Organization Incentive Plans - Fringe Benefits - Performance Linked Compensation - Employee Stock Option - Pay Band Compensation System - Job Evaluation.

Unit V

Maintenance of employees and Emerging Horizons of HRM: Employer-Employee Relations - An Overview - Grievance Handling and Redressal - Industrial Disputes: Causes and Settlement Machinery – Case Studies - Human Resource Information System and e-HRM.

TEXT BOOK:

Aswathappa, K., Human Resource Management, Tata McGraw-Hill, New Delhi.

REFERENCE BOOKS:

- 1. L.M. Prasad, Human Resource Management, Sultan Chand & Sons, New Delhi.
- 2. S.S.Khanka, Human Resource Management, S.Chand, New Delhi.
- 3. Keith Darvis, Human behaviours at work, McGraw Hill Higher Education.
- 4. C.B. Memoria, Personnel Management, Himalaya Publishing House.

QUESTION PAPER PATTERN						
SECTION - A	SECTION - B	SECTION - C				
10 x 1 = 10 Marks	5 x 7 = 35 Marks	3 x 10 = 30 Marks				
(Multiple Choice, Four options)	(Either or choice)	(Answer any three Questions)				
Two questions from each unit	Two questions from each unit	One Question from each unit				